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NORTHERN DISTRICT OF CALIFORNIA
OAKLAND

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

ADR

WILLIE L. MITCHELL,
Plaintiff,

vs.

OAK HARBOR FREIGHT LINES, INC.,
Defendant.

CO7-04388

MJJ

COMPLAINT FOR DAMAGES

Plaintiff WILLIE L. MITCHELL, by and through his attorneys, alleges as follows:

JURISDICTION AND VENUE

1. This action arises under 15 U.S.C. Section 1681(a). Jurisdiction of the Court over Plaintiff's federal claims is invoked pursuant to the provisions of 15 U.S.C. Section 1681(p). The alleged unlawful acts and practices occurred in the City of Newark, County of Alameda, California, which is within this judicial district.

2. Jurisdiction over Plaintiff's claims under state law is invoked pursuant to the provisions of 28 U.S.C. Section 1367. The claims which arise under state

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COMPLAINT FOR DAMAGES

1 law are so related to claims within the original jurisdiction of this Court that they form a
2 part of the same case and controversy under Article III of the United States Constitution.

3 **PARTIES**

4 3. Plaintiff WILLIE L. MITCHELL (Mr. MITCHELL) is now, and at
5 all times mentioned herein was, a citizen of the United States and a resident of the State
6 of California. Mr. MITCHELL is an African-American Male.

7 4. Defendant OAK HARBOR FREIGHT LINES, INC. (hereinafter
8 referred to as ("OAK HARBOR") and at all times mentioned herein was, a privately
9 owned corporation organized and existing under the laws of the State of Washington.
10 OAK HARBOR is a licensed interstate hauling/transportation/carrier and a "consumer
11 reporting agency" within the meaning of the Fair Credit Reporting Act (FRCA). (15
12 U.S.C. Section 1681.)

13 5. Mr. MITCHELL is ignorant of the true names and capacities of the
14 Defendants sued herein as Does 1 through 15, inclusive, and therefore sues these
15 Defendants by such fictitious names. Mr. MITCHELL is informed and believes and
16 thereon alleges that each of the fictitiously-named Defendants is responsible in some
17 manner for the occurrences alleged herein, and that Mr. MITCHELL's injuries were
18 proximately caused by their conduct. Mr. MITCHELL will amend this Complaint to
19 allege their true names and capacities when ascertained.

20 6. At all times herein mentioned, each of the Defendants was the
21 agent and employee of each of the remaining Defendants, and in doing the things herein
22 alleged, was acting within the course and scope of said agency and employment. Mr.
23 MITCHELL is informed and believes and thereon alleges that each and every wrongful
24 act by Defendants complained of herein was done with the approval, express or implied,
25 of each of the other Defendants, and each Defendant has ratified and approved the acts
26 and omissions of each of the others.

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FACTUAL ALLEGATIONS

7. Mr. MITCHELL is a professional truck driver. His career spanned a period of thirty-six (36) years, commencing in 1969. Mr. MITCHELL was hired by OAK HARBOR on March 2000. During his tenure with OAK HARBOR, Mr. MITCHELL drove trucks in Northern California. His employment with OAK HARBOR ended in October 2004. His last position with OAK HARBOR was as a Class A Commercial Truck Driver.

8. In October 2004, Mr. MITCHELL underwent oral surgery. He was prescribed Vicodin by his treating physician. He took in the medication in the manner prescribed by his doctor, and it did not interfere with his ability to safely perform his job.

9. On October 8, 2004, Mr. MITCHELL was subjected to a random Department of Transportation ("DOT") drug screen. Subsequently, OAK HARBOR informed Mr. MITCHELL that his drug screen had tested positive for marijuana. Mr. MITCHELL did not smoke marijuana and had never used any type of controlled substance during his employment with OAK HARBOR. Up until this time, Mr. MITCHELL had a flawless employment history and had passed more than a hundred (100) random DOT drug screens.

10. Upon learning of this alleged positive drug screen, Mr. MITCHELL immediately contacted his dentist to determine if the medication prescribed in connection with his oral surgery could have affected his drug screen. Mr. MITCHELL's dentist indicated that it could be the cause of the positive drug screen, and the dentist notified OAK HARBOR's testing agency about the possible reason for the positive result.

11. Based upon the dentist's explanation, Mr. MITCHELL requested a second drug screen be performed. OAK HARBOR refused to authorize a second drug screen. Shortly thereafter, Mr. MITCHELL's employment with OAK HARBOR ended.

12. Following his termination, Mr. MITCHELL sought unemployment

1 benefits. OAK HARBOR contested his claim for benefits and a hearing was held on
2 December 31, 2004, before an Administrative Law Judge of the California
3 Unemployment Insurance Appeals Board. The ALJ concluded that OAK HARBOR did
4 not establish the reliability of its testing procedures and the evidence failed to establish
5 that Mr. MITCHELL actually used drugs while employed as a commercial truck driver.

6 13. In or about August 2005, Mr. MITCHELL was hired by CPC
7 Logistics, Inc. On August 25, 2005, one day after commencing his employment, he was
8 terminated by CPC Logistics. Unbeknownst to Mr. MITCHELL at that time, OAK
9 HARBOR had sent his new employer a false background report in which Mr.
10 MITCHELL was said to have had (a) an accident in April 2004 in Georgia (where he
11 never drove) and (b) a positive DOT drug screen.

12 14. From November 2004 to October 2005, Mr. MITCHELL worked
13 for the Mercer Company as a temporary truck driver. In October 2005, Mr. MITCHELL
14 obtained a permanent position at Elco Transportation. During a business slow down,
15 Mr. MITCHELL was laid off in March 2006.

16 15. Commencing in March 2006, Mr. MITCHELL received five
17 rejections from different trucking companies where he had applied for employment. He
18 was informed by Verifications, Inc., a reporting agency, that OAK HARBOR was
19 providing false information regarding an accident in April 2004 in Georgia and a positive
20 drug test to potential employers, thus making it impossible for him to work. He has been
21 primarily unemployed from March 2006 to the present, and completely excluded from his
22 chosen profession.

23 DAMAGES

24 16. As a proximate result of the Defendants' actions as alleged herein,
25 Mr. MITCHELL was humiliated, hurt and injured in his health, strength and activity, and
26 suffered and continues to suffer loss of reputation, goodwill and standing in the
27 community, scorn and humiliation, embarrassment, hurt feelings, mental anguish and

1 suffering, depression, anxiety, loss of enjoyment of life, and a general loss of self-esteem
2 and well-being, all to Mr. MITCHELL's damage in an amount to be shown according to
3 proof.

4 17. As a further proximate result of the acts of the Defendants and each
5 of them as alleged herein, Mr. MITCHELL has also suffered a significant loss of income
6 and employment benefits in an amount to be shown according to proof.

7 18. Defendant OAK HARBOR's acts were willful, wanton, malicious
8 and oppressive in that it knew or should have known that its conduct was unreasonable
9 and illegal. OAK HARBOR's acts were carried out in willful and conscious disregard of
10 Mr. MITCHELL's rights and well being, entitling Mr. MITCHELL to punitive damages
11 in an amount appropriate to punish or make an example of it.

12 **FIRST CAUSE OF ACTION**
13 **VIOLATION OF 15 U.S.C. SECTION 1681**

14 19. Mr. MITCHELL hereby realleges and incorporates by reference
15 Paragraphs 1 through 18, inclusive, as if fully set forth herein.

16 20. In doing each and all of the acts alleged herein, Defendant OAK
17 HARBOR intentionally, wilfully and without justification, violated the FCRA. (15
18 U.S.C. Section 1681.) On multiple occasions in August 2005, March 2006, and
19 continuing through the present, without Mr. MITCHELL's knowledge or consent, OAK
20 HARBOR disseminated false and misleading information about Mr. MITCHELL's
21 driving record and employment history, essentially destroying his ability to procure
22 gainful employment in his field.

23 **WHEREFORE**, Plaintiff prays for relief as hereinafter set forth.

24 **SECOND CAUSE OF ACTION**
25 **INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS**

26 21. Mr. MITCHELL hereby realleges and incorporates by reference
27 Paragraphs 1 through 20, inclusive, as if fully set forth herein.

22. In doing each and all of the acts alleged herein, Defendants

1 engaged in a course of conduct which was intentional, extreme and outrageous.
2 Defendants violated the FCRA with wanton and reckless disregard of the harm or injury
3 that might result to Plaintiff.

4 23. As the proximate result of the acts above, Plaintiff suffered
5 economic damages, humiliation, mental anguish, and severe emotional and physical
6 distress.

7 24. The acts of Defendants alleged above were willful, wanton,
8 malicious, and oppressive, and justify the awarding of exemplary and punitive damages.

9 **WHEREFORE**, Plaintiff prays for relief as hereinafter set forth.

10 **THIRD CAUSE OF ACTION**
11 **NEGLIGENT INFLICTION OF EMOTIONAL DISTRESS**

12 25. Mr. MITCHELL hereby realleges and incorporates by reference
13 Paragraphs 1 through 24, inclusive, as if fully set forth herein.

14 26. Defendants had a statutory duty to take affirmative steps to prevent
15 dissemination of inaccurate information about Mr. MITCHELL, and to take proper
16 remedial steps to end the dissemination of inaccurate and damaging information once it
17 became known to them.

18 27. Defendants knew or should have known that their failure to
19 exercise due care in their response to inquiries about Mr. MITCHELL's employment with
20 OAK HARBOR would cause Mr. MITCHELL to suffer severe emotional distress.

21 28. Defendants breached their duty of care to Mr. MITCHELL by
22 failing to engage in fair, if any, investigation of Mr. MITCHELL's complaints of
23 inaccuracy in the drug screen, and inaccuracy in their employment information.

24 29. In doing each and all of the acts alleged herein, Defendants
25 engaged in a course of conduct which was grossly negligent, extreme and outrageous.
26 Defendants engaged in said course of conduct with wanton and reckless disregard of the
27 consequences or harm or injury that might result to Mr. MITCHELL.

WHEREFORE, Plaintiff prays for judgment against OAK HARBOR

1. Compensatory and special damages, including but not limited to, lost wages and benefits, and damages for mental and emotional distress, in excess of \$381,000 to be determined at the time of trial;


2. Costs of suit incurred herein, including reasonable attorneys' fees;

3. Punitive and exemplary damages in an amount appropriate to punish and make an example of the Defendant to be determined at the time of trial; and

4. Such other and further relief as the Court deems just and proper.

Dated: August 24, 2007

PRICE AND ASSOCIATES

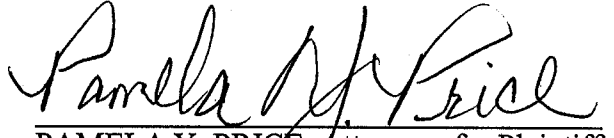

PAMELA Y. PRICE, Attorneys for Plaintiff
WILLIE L. MITCHELL

DEMAND FOR JURY TRIAL

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby demands a trial by jury on all issues triable to a jury in each and every cause of action of his Complaint.

Dated: August 24, 2007

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PAMELA Y. PRICE, Attorneys for Plaintiff
WILLIE L. MITCHELL